



# Municipalities use of Google devices and services

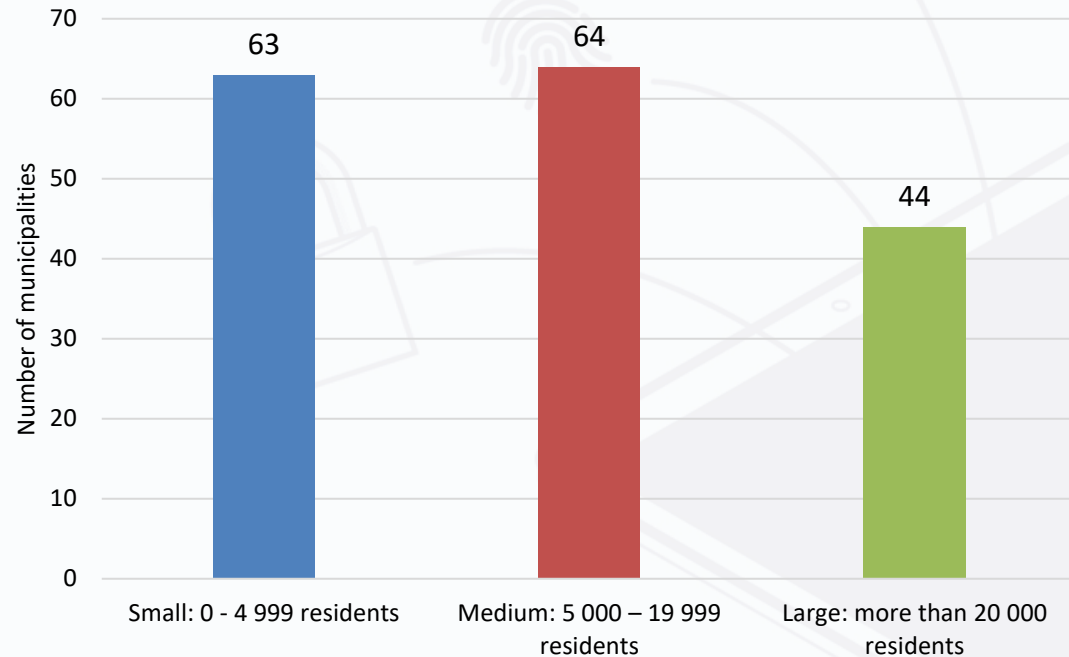
Survey undertaken by SkoleSec – *National DPIA Google in education*



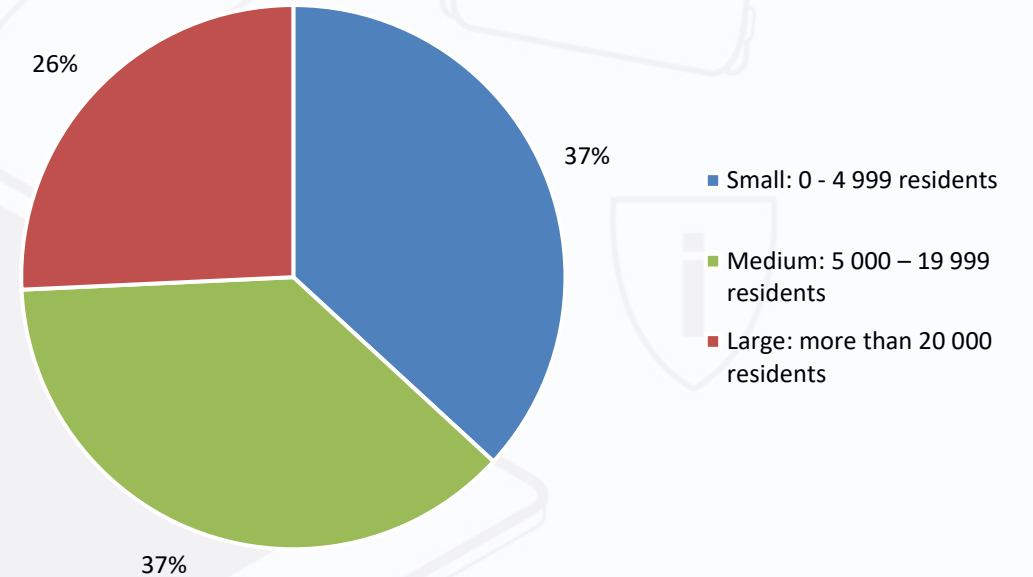
# The survey has a representative sample

Q1: What is the size of your municipality? <sup>1</sup>

Number of respondents per size category (N = 171)



Respondents by percent per size category (N = 171)



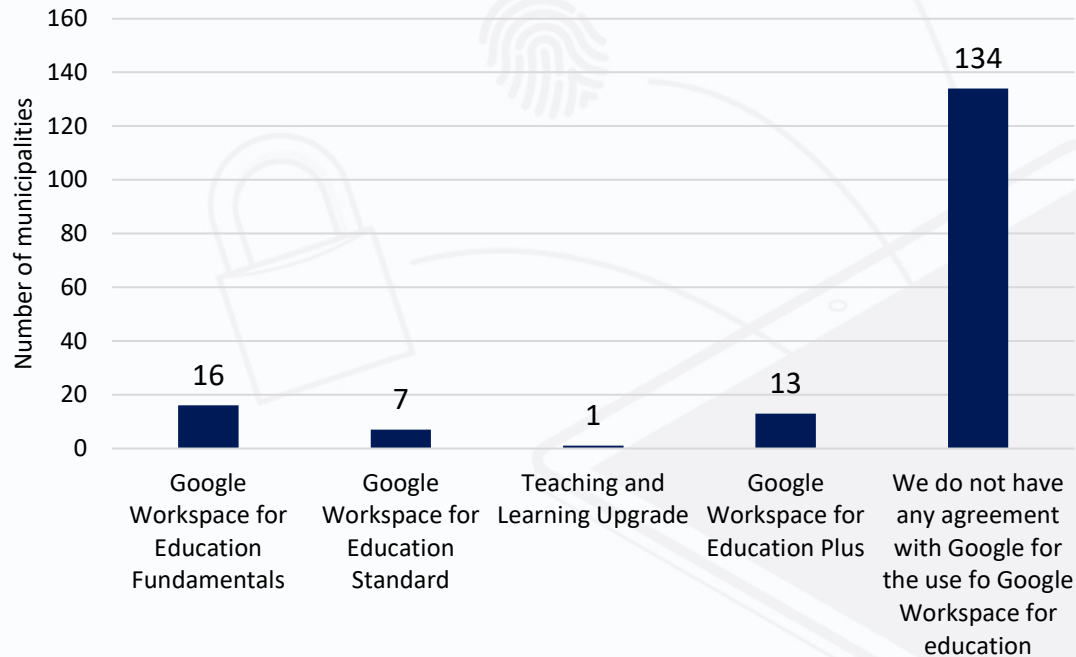
The selection (171 municipalities) consists of 47% of the country's municipalities and country municipalities, evenly divided between small, medium and large municipalities

<sup>1</sup> Classification according to Statistics Norway's classification of municipality size

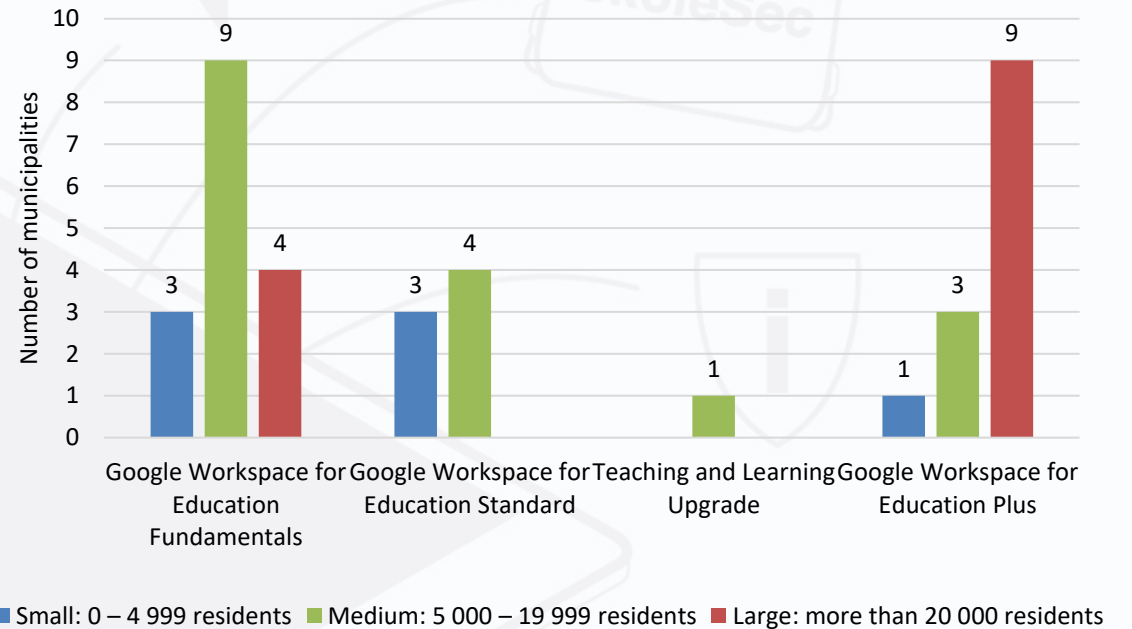
# Google Workspace for Education Fundamentals has most widespread use

**Q2:** Which version of Google Workspace for Education does the municipality use as a learning tool in education?<sup>1</sup>

Version of Google Workspace for Education in service (N = 171)



Version of Google Workspace for Education in service, per size category (N = 37)



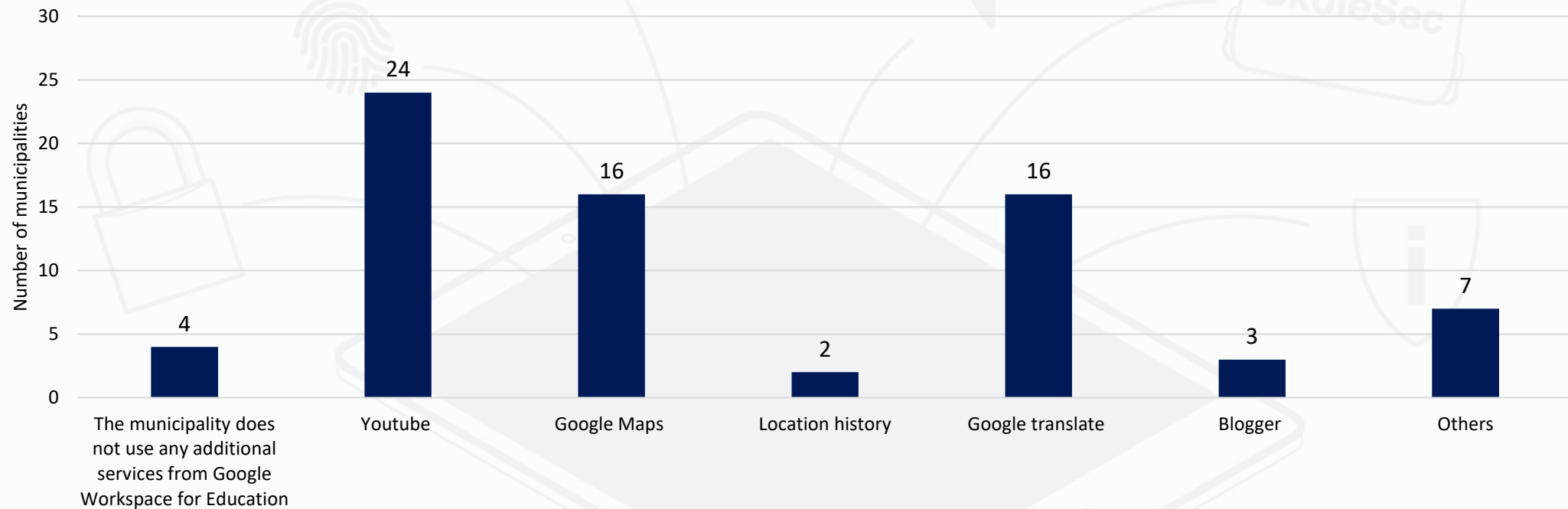
It is not possible from the basis of the anonymous survey to conclude as to how many students use Google Workspace for Education.

<sup>1</sup> Overview of different versions (in norwegian): [Sammenlign utgaver – Google for Education](#)

# Youtube is the most used additional service in Google Workspace for Education

Q3: Which additional services in Google Workspace has been opened by municipalities?<sup>1</sup>

Additional services in Google Workspace opened by municipalities (N = 28)



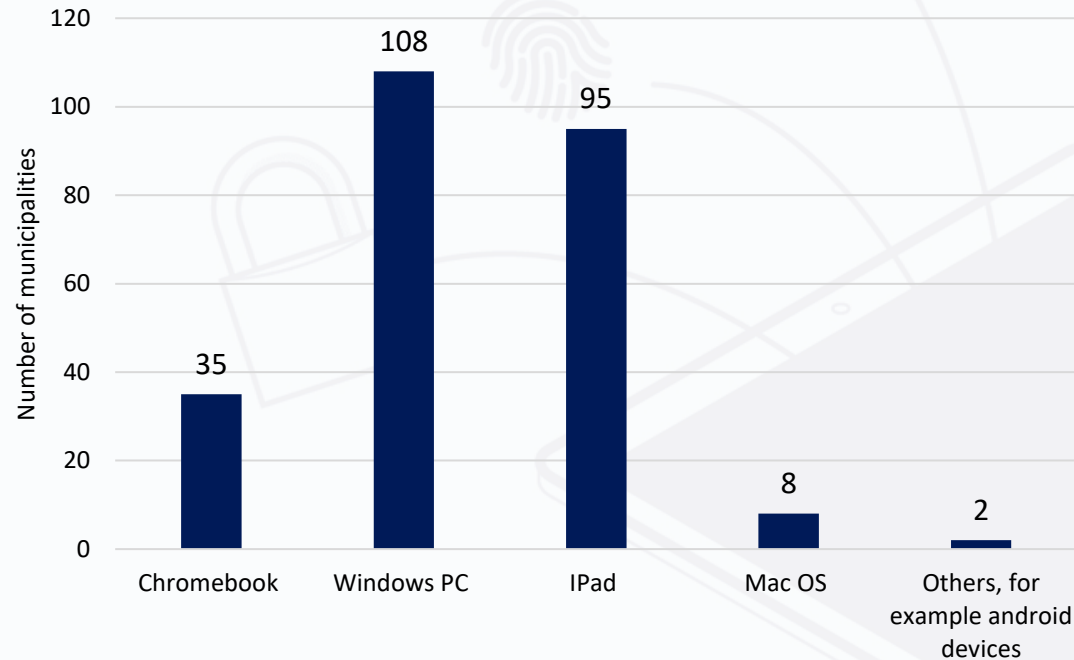
Youtube, Google Maps and Google Translate are the most popular additional services in Google Workspace.

<sup>1</sup> We define additional services as services beyond the core services. You can obtain/access an overview of which additional services the municipality has opened under "Additional services from Google" in the admin panel. It was possible to tick several options on this question. Municipalities that do not have an agreement with Google on the use of Google Workspace for Education (question 2) did reply to this question.

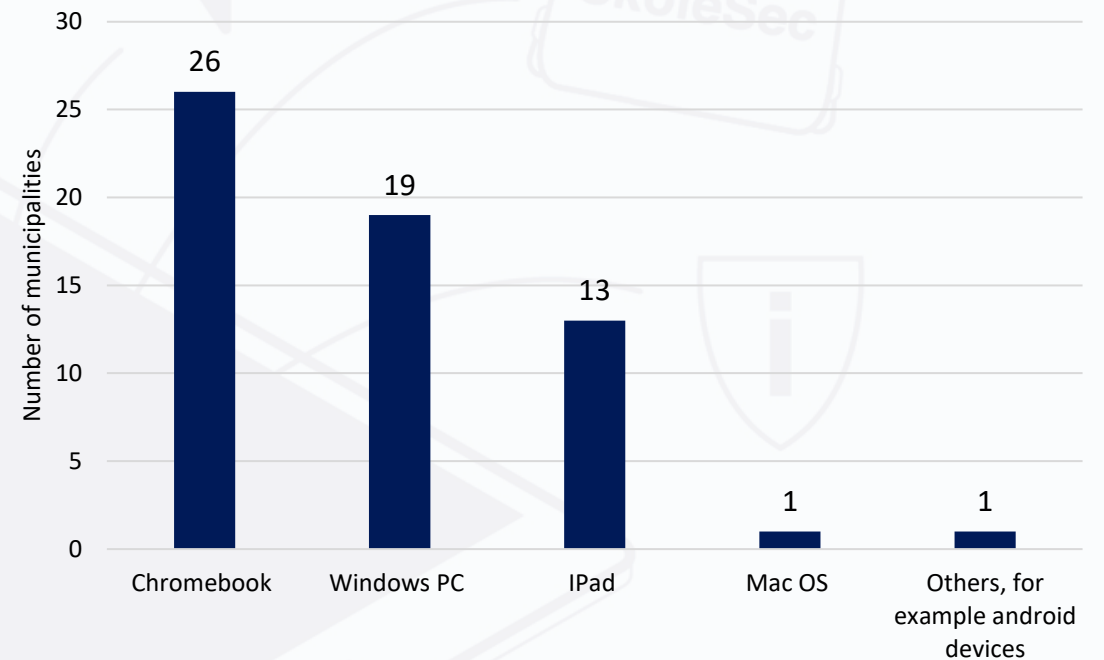
# Google Workspace for Education is utilised across various platforms

Q4: What type of devices/platforms is deployed by the municipality in education? <sup>1</sup>

Devices used by municipalities in education (N = 129)



Devices used by municipalities, with Google Workspace agreement (N = 28)



100 municipalities use more than one type of device. It is not possible to make a clear distinction on whether the devices are used by staff or students.

<sup>1</sup> We define physical devices as units used by employees and students in training. It was possible to tick several options in this question.

# A majority utilise Chrome Upgrade licenses to manage Chromebooks

**Q5:** Does the municipality use Chrome Upgrade licenses for Chromebook management? <sup>1</sup>

Municipalities using Chrome Upgrade licenses for managing Chromebooks (N = 35)



70% of respondents using Chromebooks use Chrome Upgrade licenses for managing purposes.

<sup>1</sup> Chrome Upgrade is a tool allowing municipalities to handle and manage settings on ChromeOS devices owned by the municipality. There are two types of licenses: Chrome Enterprise Upgrade or Chrome Education upgrade.

# A majority of municipalities do not use Google search as standard search engine

**Q6:** Do students and staff in your municipality use Google Search as the default search engine on all devices?<sup>1</sup>

Municipalities in which Google Search is the default search engine across devices (N = 129)



The survey does not take into account users themselves changing the default search engine. The survey does not differentiate between students and staff.

<sup>1</sup> By Google Search we mean Google search engine in browser ([www.google.no](http://www.google.no)). Overview of how to set up Google Search as your default search engine (in Norwegian): [Gjør Google til standard søkemotor - Google Søk Hjelp](#).

# A majority of municipalities do not use Chrome as their default browser

**Q7:** Do students and staff in the municipality use Chrome as their default browser?<sup>1</sup>

Municipalities in which students and staff use Chrome as their default browser (N = 129)



The survey does not differentiate between students and staff.

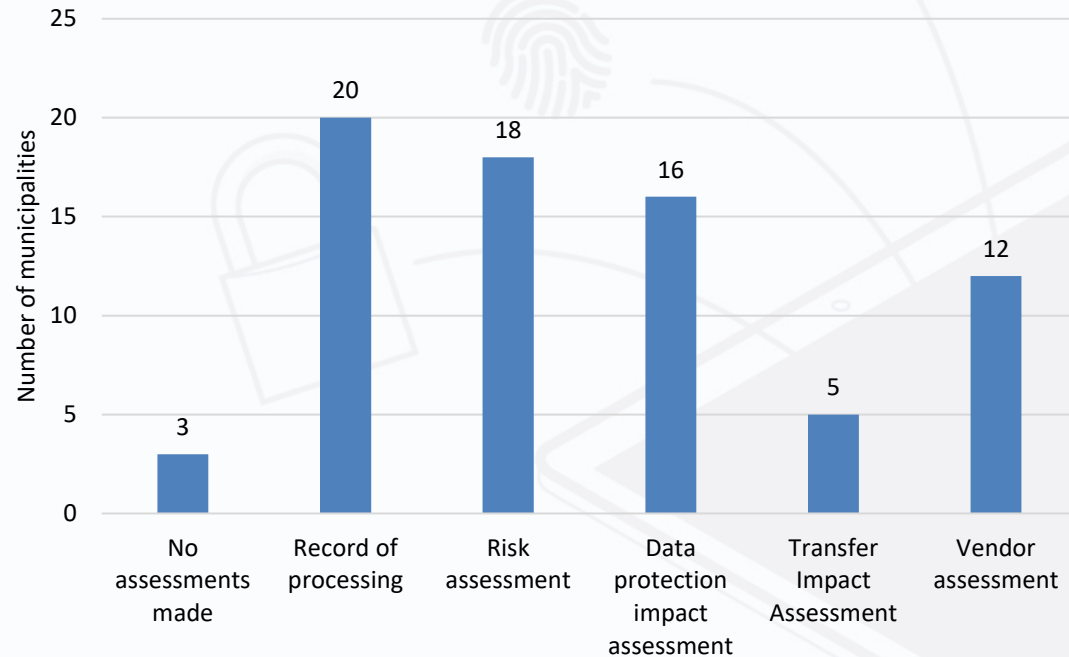
<sup>1</sup> If the municipality has set up Chrome as its default browser, all links students and staff click will automatically open in the Chrome browser.



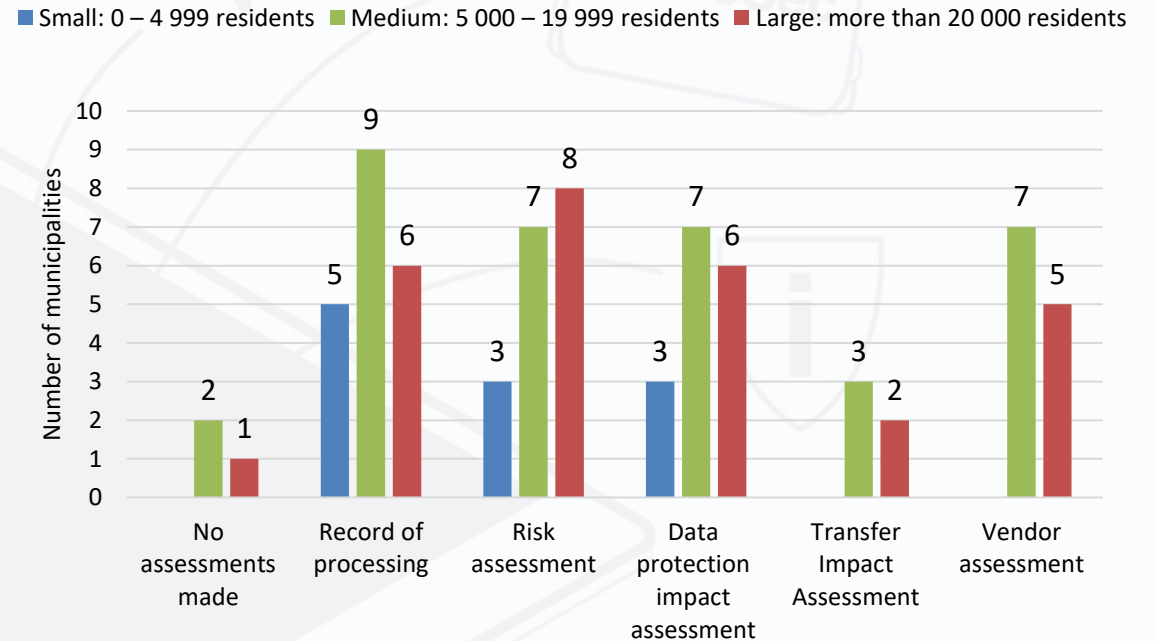
# Several municipalities lack vital GDPR assessments

**Q 8:** What GDPR assessments has been made by your municipality of Google's products and services?<sup>1</sup>

GDPR assessments Google Workspace for Education (N = 28)



GDPR assessments Google Workspace for Education per size category (N = 28)



The graphs only shows municipalities with an agreement on Google Workspace for Education, and do not apply to other Google services and products.

<sup>1</sup> GDPR require certain assessments that the municipality must carry out before using a new resource, e.g. Google products. The Norwegian Data Protection Authority has created a "checklist" which mentions some of these assessments. It was possible to tick several answers on this question.